

November 17, 2017

**NOTICE RE
CHRONIC CARE CO-PAYMENT CALCULATION
SINCE SEPTEMBER 1, 2017**

On September 1, 2017, the Ministry of Health and Long-Term Care (“the Ministry”) raised the amount of the “comfort allowance” from \$143 to \$146. Therefore, patients being charged the chronic care co-payment in hospital were allowed to keep \$146 per month.

On October 27, 2017, we discovered that the on-line form had not been updated and requested that the Ministry publish the most current form.

On November 17, 2017, we determined that while the on-line form had been updated and showed the comfort allowance of \$146, the automatic calculation had not been amended and was still calculating using the old amount of \$143. We advised the Ministry immediately and expect the forms to be corrected.

We recommend that anyone paying the chronic care co-payment since September 1, 2017 verify the calculations to make sure that if they were entitled to a rate reduction, that the monthly comfort allowance of \$146 was subtracted, not \$143.

People should also be aware that when applying for a reduction of the chronic care co-payment, that the calculation is based upon **TAXABLE** income, not **NET** income. If using the notice of assessment this is line 260, **NOT** line 236. If calculating using other sources of information, this would **NOT** include **GUARANTEED INCOME SUPPLEMENT (GIS)** or **GAINS**. These sources of income should be **EXCLUDED** from the chronic care co-payment calculation.

For more information about the chronic care co-payment go to
<http://health.gov.on.ca/en/public/publications/chronic/chronic.aspx>